

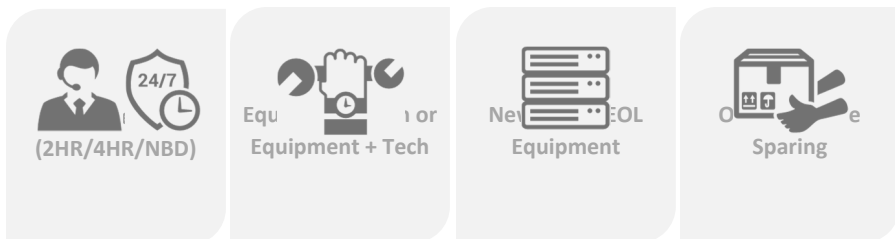
# IntelliNet™

## Sparing & Support Solutions

### Cost-Effective 24x7 Break-Fix Support for All Your Critical Network Assets

- **Minimize network downtime** – Multiple sparing models support fast break-fix resolution for critical network components
- **Eliminate complexity** – support your entire network, regardless of location, manufacturer, equipment age or EOL status
- **Reduce total operating expense by 30-50%** – same peace-of-mind, lower total cost vs. OEM maintenance contracts

### Flexible Support Options for Every Need



(2HR/4HR/NBD)      Equ Equipment + Tech      Net EOL Equipment      Sparing

### How IntelliNet™ Works

Here's how a typical IntelliNet™ callout scenario works, including dispatch of both equipment and optional "smart hands" technician:

- Step 1** Customer contacts Genesis ATS Network Operations Center (NOC) to request equipment and/or tech dispatch.
- Step 2** Genesis ATS routes tech and equipment from nearest dispatch hub to customer location within SLA window (ex. 4HR).
- Step 3** Tech installs equipment. **Connectivity is restored.** Defective gear is repaired/ replaced and returned to spares pool.

### Key Customer Attributes

IntelliNet™ is ideal for any customer who needs support for:

- **Multiple OEMs** – IntelliNet provides a common SLA and simple, streamlined break-fix support for all of your critical devices and OEMs.
- **Multiple locations** – IntelliNet scales easily to support any number of locations.
- **End-of-Life** – Unlike OEM programs, IntelliNet doesn't force you into unnecessary network upgrades just to maintain support.
- **Limited Budget** – Optional features can be customized to match your needs & budget.

### About Genesis ATS

Headquartered in Austin, Texas, Genesis ATS is a solutions provider of networking equipment, network transformation & lifecycle services, asset management, and equipment sparing & maintenance. Genesis ATS partners with top tier manufacturers to provide best in class networking, mobility, and telecommunications solutions. Aligned with industry leaders, Genesis ATS provides solutions that range from network circuit connectivity and data center equipment, all the way to user end point devices.

### Contact us today:

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